

Terms and Conditions

Terms and Conditions for Hamilton Fields Campsite trading as DW & AW Leisure Ltd Location: A413 Towcester Road, Silverstone, Towcester, Northants NN12 8SQ

Office address: Rectory Farm, Wappenham, Towcester, Northants NN12 8UE

Website: www.hamiltonfields.co.uk

It is important to us that you understand the terms on which we are making our agreement. Please read these terms carefully. These terms include the following important information you need to know before you book;

- How and when to pay for
- information about arriving, staying and departing
- how you can change or cancel your booking;
- how to contact us

Definitions:

- ‘Company’ means DW & AW Leisure Ltd (Company No: 11775193)
- ‘Camper’ means any person camping at Hamilton Fields Campsite
- ‘Campsite’ means Hamilton Fields Campsite

1. Who we are

DW & AW Leisure Ltd sells camping via our website for the British Grand Prix at Silverstone. The company is registered in England and Wales under company number 11775193 and with our registered office at Rectory Farm, Wappenham, Towcester, Northants NN12 8SQ. Our VAT number is 340885489.

2. How these terms and conditions apply to our contract

We consider these terms and conditions (the “Terms”), together with your request for booking and our booking confirmation set out the entire agreement between you and us for the supply of our services to you (“Contract”). We intend to rely upon these Terms in relation to the Contract between you and us.

Please ensure that you and all members of your party read and understand these Terms before you submit your booking. Please note that by submitting a Booking, you and all members of your party agree to be bound by these Terms. This does not affect your statutory rights as a consumer. A copy of these Terms can be viewed and printed from our website for future reference.

Please ensure that you have checked your details in your Booking (see below) and that these are complete and accurate before you commit yourself to the Contract. If you think that there is a mistake in either the Terms or the Booking and a change is required, please make sure that you notify us within 24 hours of making your booking by calling us on the dedicated booking line number.

We reserve the right to change these Terms at any time and any such changes will apply in relation to any new Bookings submitted after the changes are posted on the website. Please read the Terms each time you submit a Booking to ensure you

understand the Terms which will apply at that time as submission of a Booking shall signify that you have accepted to be bound by the latest set of Terms.

3. Making a booking

How to make a booking:

In order to submit a Booking, you will need to complete the booking form either on the website or over the phone. The booking form process allows you to check and amend any errors before you submit the Booking to us. Please take the time to read and check your booking at each stage of the booking process, as it is your responsibility to provide us with the correct information. If you have made the Booking via the telephone, we will read back your details to you so that you can confirm that they are correct.

Our acceptance of your Booking is our absolute discretion and will only take place once we issue an email confirming your booking containing a booking reference number. This email confirmation shall signify that we have accepted your Booking, subject to these Terms. At this point a Contract shall come into existence between you and us on these Terms.

Conditions of booking:

By making a Booking Request you confirm that:

- you are over 18;
- you have the authority of all persons in your party to book on their behalf
- if the booking being made does not include yourself that there is at least one person in your party that is at least over 18 at the time of the stay;
- you accept these Terms; and
- you agree that you will be responsible for any loss or damage caused by you, any member of your party or animal accompanying

Our Contract binds you, (the person named on the booking confirmation) and all members of your party and including children. You must ensure that all members of your party are aware of, and accept these Terms. Our Contract continues until the last member of your party has left the Campsite, including any extension to your stay and for such time afterwards as may be necessary.

Each Camper must purchase an Adult or Child Ticket and every Camper entering the Campsite is required to have a valid Ticket. A complete and valid Adult or Child Ticket must be presented for a Camper to gain entry to the Campsite.

4. Prices

You will pay to us the price of your Camping Booking as quoted on our website. Prices include VAT at the current prevailing rate.

5. Payment

At the time of booking full payment is required to secure your booking. Payment for bookings can be made by Debit or Credit Card via our website or over the telephone. Subject to availability, tickets may be purchased at the Campsite entrance. Card payments are accepted and cheques are not accepted.

6. Mobility requirements and special requests

Please contact us to discuss any accessibility needs. Designated Disabled Pitches are located in designated areas in the Campsite. These pitches are strictly for Blue Badge Holders. If you have a preference for a particular camping pitch, please let us know at the time of booking. We will, wherever possible, try to meet your requirements subject to availability.

7. Cancellation and changes to your booking

24 hour “cooling off” period; We understand that sometimes guests book in haste, in error or unforeseen circumstances arise. Our Terms provide comfort that we will cancel your booking and refund any monies paid. Changes made by you; If you want to amend your booking, please notify us as soon as possible.

Cancellation; no refunds will be given outside the 24 hour ‘cooling off’ period.

If the British Grand Prix at Silverstone is re-scheduled or postponed, no refunds will be issued – your booking will be carried over to the new date. If you cannot attend the new re-scheduled date your booking cannot be carried over the following year.

If the British Grand Prix at Silverstone is cancelled no refunds will be given but there will however be the option to carry your booking over to the following year.

8. Arrival and departure

The Campsite is open from 12pm on the Wednesday before the British Grand Prix at Silverstone and closes at 12pm on the Monday after the British Grand Prix at Silverstone. We do accept arrivals throughout the night so we kindly ask that you pre-arrange this with us.

9. Your responsibilities when on the Campsite

Our Campsite Managers are fully empowered in all aspects of the Campsite operation and management. The Company fully supports its Campsite Managers in dealing with matters of policy at their sole discretion when the need arises. In placing a Booking you agree that you and your party will at all times comply with requests of the Campsite Managers.

As the person booking the Campsite, you are responsible for the behaviour of all members of the party whilst on the Location.

The pitch must be left in a clean and tidy condition. Please make our Campsite Managers aware of any breakages or damage caused during your stay. The Company shall be entitled to charge you for any costs or expenses it incurs as a result of any breakage or damage or a failure by you to leave the pitch in a clean and tidy condition.

You are responsible for the behaviour of all members of your party. Please show consideration to other guests and our staff. Noisy or disruptive behaviour, especially after 12am, wilful damage to the Campsite, pitches or other behaviour considered by our staff to be inappropriate may result in us asking you or a member of your party to leave the Campsite immediately. No refunds or compensation will be given in these instances, and we reserve the right to claim compensation for damages or inconvenience caused.

To respect the enjoyment of others, we ask that noise levels are kept to a minimum after 12am.

You are permitted to BBQ provided they are raised off the ground, in a suitable container. All BBQ's must be extinguished fully and hot coals cooled before disposal. In times of dry weather, when fire risk is high, we may decide to stop the use of BBQ's. Open fires, fire pits and wood burning are strictly prohibited for health and safety reasons.

Children remain the responsibility of their parents or guardians at all times whilst on their pitch and on the Campsite. Please ensure that your children are supervised at all times.

10. Complaints

Our Campsite Managers are fully empowered in all aspects of operational management and are experts in dealing with policy matters and guest feedback. Should you have cause for complaint, we would like to know, and we are on hand to ensure you have a memorable stay. It is essential that you contact a Campsite Manager immediately and log any problems that you have. We will endeavour to resolve your issue as quickly as possible during your stay.

11. Liability – Please read this section as it is important that you understand to what you are agreeing

We are responsible to you for:

- any loss or damage that you suffer as and which is a foreseeable result of our breach of these Terms or our failure to use reasonable skill and care; or
- death or personal injury caused by our negligence; or
- fraud or fraudulent misrepresentation; or
- any other matter for which it would be illegal or unlawful for us to exclude or attempt to exclude our

Subject to the matters detailed above, if we fail to comply with these Terms, we are responsible for any loss or damage that you suffer as and which is a foreseeable result of our breach of these Terms or our negligence, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if they were an obvious consequence of our breach or if they were contemplated by you and us at the time we entered into the Contract.

We are not responsible for anything which adversely affects your holiday which occur due to events which are outside of our control (i.e. that we could not, even with due care, have foreseen or avoided). Such circumstances include (amongst others) war, civil unrest, industrial action, terrorist activity, natural disaster, fire, adverse weather conditions, foot and mouth disease. We will endeavour to manage any problems caused as a result of such an event but shall not be liable to you for any losses caused by such event.

We are not liable for damage to or theft of your personal possessions and we encourage you to ensure that you have adequate cover under your existing home contents, travel or any other applicable policy for the length of your stay.

12. Communications between us

When we refer, in these Terms, to “in writing”, this will include e-mail.

To cancel a Contract in accordance with your legal right to do so as set out in clause 7, you can either send us an e-mail or letter. You may wish to keep a copy of your cancellation notification for your own records. If you call us to notify us of your cancellation, then your cancellation is effective from the date you telephone us.

If you wish to contact us in writing for any other reason, you can send this to us by e-mail or via our booking telephone line.

You can contact us by e-mail to bookings@hamiltonfields.co.uk or on 07967604778 / 07801860732.

13. Other important Information

Any photographs, descriptions or advertising we issue, and any descriptions or illustrations contained in our promotional material or on the website, are issued or published solely to provide you with an approximate idea of our Campsite and the services. All due care and diligence is exercised in the production of such information, and information concerning our facilities has been compiled as accurately as possible by our own staff and has been checked at the time of going to press. However, there may be time when certain amenities are temporarily not available and it is possible, that a facility we have described may have been modified or is not available. Such situations may be dictated by local circumstances, unsuitable weather conditions, necessity for maintenance or redecoration.

This Contract is between you and us. No other person shall have any rights to enforce any of its Terms.

You may not transfer any of your rights or obligations under these Terms to another person without our prior written consent, which we will not withhold unreasonably. We can transfer all or any of our rights and obligations under these Terms to another organisation, but this will not affect your rights under these Terms.

The Company reserves the right to alter these terms at any time. Please check back regular for changes.

These Terms and any non-contractual obligations relating to these Terms shall be governed by and interpreted in accordance with English law. This means a Contract for a camping booking purchased through us and any dispute or claim arising out of or in connection with it will be governed by English law. You and we both agree to the non-exclusive jurisdiction of the English courts. However, if you are a resident of Northern Ireland you may also bring proceeding in Northern Ireland, and if you are a resident of Scotland, you may also bring proceeding in Scotland. This contract shall be concluded in the English language.

FAQs

How far are you from the Silverstone Circuit?

Do you accept groups?

Can we bring generators?

What time am I able to arrive?

Can we use barbeques?

Do you accept dogs at Hamilton Fields?
Are guests allowed to visit?
Do you sell camping accessories on-site?
Read more FAQs >